

IOM PRAGUE – INFORMATION LINE FOR PEOPLE FLEEING FROM UKRAINE

- Monday to Friday 9:00 – 17:00
- We speak: Ukrainian, English, Czech and Russian
- +420 800 050 749 (free calls from the territory of Czechia)
- +420 239 050 532 (paid calls from abroad)

COMBATING TRAFFICKING IN PERSONS

- Prevention of trafficking in persons – indicators of human trafficking and provision of information for people especially vulnerable to trafficking in persons
- Prevention of trafficking in children
- Identification of victims of trafficking
- Assistance to people at risk and victims of trafficking
- Referral to existing legal, social and/or housing services when appropriate

THIRD COUNTRY NATIONALS

- Individual assessment and legal counselling
- Referral to assisted voluntary returns programme when appropriate

RESIDENCE PERMIT

- Visa-free stay
- Temporary protection
- Tolerated stay (long-term visa and residence permit)
- International protection
- Family reunification
- Travelling to another EU Member State or outside of the Schengen area
- Information on return to Ukraine

LABOUR LAW AND SOCIAL RIGHTS

- Labour rights and orientation on the labour market – prevention of labour exploitation
- Humanitarian subsidy, solidarity subsidy and compensation for accommodation
- Information for Czech employers

REFERRAL PATHWAY

- Child protection
- Psychological assistance
- Healthcare insurance and specialised healthcare services for adults and children
- Access to education
- Vulnerability assessment and referrals to appropriate services to address legal, social, psychological and/or housing needs of especially vulnerable individuals